

CURRENT STATE CHAMPLAIN CHEO SERVICES, ASD, Rehab, School Board, Community Services and Funding

Service	Service Area	Agency	Service	Current Status <ul style="list-style-type: none"> • service suspended • service modified • service fully operationalize 	Language of Service English French Other	Accepting new clients? Yes/No	If yes, how to access services?	Platform (s) Used	Additional Notes (if modified, brief description)
CHEO Autism Program	Champlain	CHEO	ABA Based virtual support for children/youth & parents/caregivers	Service modified	English French	No		OTN, Zoom Healthcare	
			Curbside Material Pick-up	Service modified	English French	Yes	Register on CHEO Autism website page	OTN, Zoom Healthcare	
			Virtual Workshops for Parent/Caregivers	Service modified	English French	yes	Register on CHEO Autism website page	OTN, Zoom Healthcare	Start week of May 11, Max 20 families per group
			Virtual Workshop Consult	Service modified	English French	yes	Register on CHEO Autism website page	OTN, Zoom Healthcare	Within two weeks of workshop completion, Max – 40 (20x2)
			Virtual Parent Support Group – in collaboration with MH & Complex Care – MH & Complex Care to lead this initiative	Service modified	English French	yes	Register on CHEO Autism website page	OTN, Zoom Healthcare	Max 10 families total per session 4 sessions each week, in collaboration with Mental Health and Complex Care Start in May
			Virtual ABA based drop in consults	Service modified	English French	Yes	Register on CHEO Autism website page	OTN, Zoom Healthcare	Start in May, Offer equivalent of 45 appointments each week, clients with ASD diagnosis
			Virtual Social Skills Group	Service in development	English French	Yes	In development	OTN, Zoom Healthcare	Start in May, as clinically appropriate_DSO with possible expansion
	Champlain	CHEO	Access Team (CTC services, First word, SLP/OT/PT Rehab, new diagnosis)	Service fully operational	English French	yes	X2757	Telephone	Business as usual, all virtual for Access Team
			First Words	Service modified	English French	Yes		Telephone	
			In-Patient OT/PT/SLP	Service fully operational	English French	Yes		Zoom healthcare telephone	
			Out-Patient OT/PT	Service modified	English French	Yes		Zoom healthcare telephone	

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CHEO Dev & Rehab Services			CTC OT/PT/SLP/ICDS	Service modified	English French	Yes		Zoom healthcare/ OTN	focusing on urgent needs and clients who are aging out of services
			Seating and Mobility	Service modified	English French	Yes		Telephone and in-person	
			Clinic for Augmentative Communication	Service modified	English French	Yes		Zoom healthcare telephone	Sessions are scheduled
			Tech and Toy Resource Centre	Service modified	English French	n/a		Zoom healthcare telephone	No walk in service but we are still providing phone services to anyone who calls
			Preschool	Service modified	French English			Zoom telephone	reaching out to families via zoom and telephone to check in, give suggestions/strategies and to assist with anything that is needed.
			School	Service suspended	English French				
			Medical team	Service modified	English French			Zoom healthcare telephone	
	Ottawa	CHEO	Behaviour Services	Service modified	English French	Yes		Zoom healthcare telephone	
	Champlain	CHEO	Diagnostic Services	Service modified	English French	yes		Zoom healthcare telephone	
			Chronic Pain Service	Service modified	English French	Yes		Zoom Healthcare Telephone OTN	Focusing on urgent and semi-urgent referrals
			Audiology/AVT	Service modified	English French	yes		Zoom and telephone	in-clinic audiological assessments for urgent and semi-urgent patients
	Ottawa, PR, SD&G	CHEO	Coordinated Service Planning	Service modified	English French	Yes		Zoom healthcare telephone	
	Champlain	CHEO	SW/FRW	Service modified	English French			Zoom healthcare telephone	
			Recreation Therapy	Service suspended	English French				

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			Transition/BLOOM camp	Service suspended	English French				
School Health Support	Champlain	CHEO for Publically-Funded schools LHIN for Private and Home schools	OT/PT/SLP	Service modified	English French	Yes	Submit referral through Epic or Fax: 613-745-8478	Zoom Email Telephone	Some services contracted to Communicare. Call 613-745-8124 ext 4608 for any questions.
Community Services Developmental Sector	Prescott-Russell	Valoris	Case Management, CAS, Behavior, children and adult mental health/ CSP provider	Service modified	English French	Yes?		Email, Microsoft Team	Clients are able to still connect with Parent Support workers via email if support required
	Prescott-Russell	Comte Unis de Prescott-Russell	Integrated Services/CSP provider	Services modified	French	Yes	Tel ou WEB	Telephone	Individual sessions available by phone Group sessions suspended
	Ottawa	Ottawa Children's Coordinated Access and Referral to Services (OCCARS)	Specialized Consultation & Assessment	Service modified	English French	Yes	By application http://coordinatedaccess.ca/referral-process/mental-health-sector/application-form/ Contact CA at http://coordinatedaccess.ca/contact/ to discuss **Do not mail applications		Limited to service provider availability No face to face meetings
	Ottawa	Service Coordination	Case Management/CSP Provider	Service modified	English French	Yes			office is closed, we are working remotely. Supporting families via email, phone and video conferencing, no in person meetings.
	SD&G	SD&G Dev Services	Case Management/CSP provider	Service modified	English French	Yes			
	Ottawa	Rotary Home	CSP Provider	Service modified			CHEO website for CSP		*Rotary home also is listed under respite

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	Ottawa, Renfrew	Pinecrest-Queensway Community Health Centre	First Words Preschool Speech and Language Program of Ottawa and Renfrew County	Service modified	English French	Yes	Online referral: www.firstwords.ca www.premiersmot.ca or CHEO Access Team 613-737-7600 x-2757	Zoom, telephone	Assessment, reassessment, individual interventions, home programming and parent training (Hanan groups) are offered via tele-practice. Increased wait times, shortened intervention blocks and reduced formal testing to be expected,
	Ottawa	Wabano Centre for Aboriginal Health	Working Hope	Service modified				Telephone	All group sessions suspended until further notice
			Working Hope – counselling and therapy	Service modified					9:00 am – 5:30 pm
	Ottawa (all ages) Prescott Russell (children & youth) SDG (children and youth)	Citizen Advocacy Ottawa	Fetal Alcohol Resource Program	Service modified	English French			Skype Zoom Telephone	Office closed until April 6, 2020 Fetal Alcohol Spectrum Disorder Workers and Coordinators offering service via phone, skype and Zoom meeting to existing clients 613-761-9522 ext 234 fasd@citizenadvocacy.org
	Prescott-Russell	Valoris pour enfants et adultes de Prescott-Russell	Parenting skill building Triple P tools (multiple levels) Join this section to the top one.	Service modified	French English	Yes	1-800-675-6168		Support over the phone or confidential videoconferencing technology. No groups currently.
	Ottawa	City of Ottawa	Recreation Services (Spirit, Rock, rattle & Roll, shared care)	Service modified	French English				Website indicates closure until June 30
	Champlain	Vendors (mobility and ADL equipment)	Based on urgent needs, consult with OT/PT	Service modified	French English				
	Champlain	LHIN	Nursing, Personal Support Services, OT, PT, SLP, Dietetics in home.	Service modified	English French	Yes		Virtual Visits Email Telephone	Care may be provided by Service Provider Agencies. Call 613-745-8124 ext 3991 for any questions.

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	Ottawa	Children Inclusion Support Service (CISS)	Integrated services to daycare	Service suspended, CBD will confirm	English French				Daycare are closed, CISS is not offering support to daycare centres but CISS intake process is same as usual and consultants are available to support families. The family can reach out to their Resource Consultant for any support, questions and/or resources needed related to child care.
	Ottawa	City of Ottawa Daycare	Daycare	Service suspended CBD will confirm	English French	yes			
School Boards	CECCE catchment	Conseil des écoles catholiques du Centre-Est	Social Workers – individual interventions	Service modified	French	No		Phone Google Hangout	Social workers reaching out to families and youth who were on their caseloads as well as students on the waiting list Initial contact more of a wellness check-in and a plan to be made with each parent/youth regarding necessary follow-up which will be provided by phone, text or video conference (Google hangout)
	CEPEO catchment	Conseil des écoles publiques de l'est de l'Ontario	Social workers – individual interventions	Service modified	French	Currently under review		Phone Google Hangout	Social workers communicating with students they were supporting before March Break with needs related to anxiety, depression and suicidal ideation Support via telephone or videoconferencing
	OCDSB catchment	Ottawa Carleton District School Board	Professional Services	Service modified	English	No, unless there are extenuating circumstances		Phone Google Hangout	Staff reaching out by phone for wellness checkins with students on current caseload and high level of concern Working on secure virtual platform – once in place, counselling will resume Urgent care protocol with CHEO is operational for any students requiring that level of support
	OCSB catchment	Ottawa Catholic School Board	Professional Services	Service modified	English	No		Phone Google Hangout	Social workers, psychologists and addiction counsellors reaching to students/ families already on caseload for wellness check in. Working on secure virtual platform Created resource list/ information for families and staff
	CSDCEO catchment	Conseil scolaire districte catholique de l'est de l'Ontario	Professional Services	Service modified	French			Phone Google Hangout	
	UCDSB catchment	Upper Canada District School Board	Professional Services	Service modified	English			Phone Google Hangout	

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	CDSBEO catchment	Catholic District School Board of Eastern Ontario	Professional Services	Service modified	English			Phone Google Hangout	
Funding	Province Wide	Easter Seals	Easter Seals Ontario provides programs and services to children and youth with physical disabilities across Ontario to help them achieve greater independence, accessibility and integration.	Services Suspended	English French	No			Can continue to submit applications but decisions will not be made.
	Nation Wide	March of Dimes	March of Dimes Canada provides a wide range of services to people with physical disabilities	Service fully operational					
	Ottawa	Coordinated Access	Case resolution mechanism designed to provide recommendations and referrals for families, children and youth who have complex needs.	Service fully operational	English French	Yes	Follow instruction on application form		
	Province Wide	Assistive Devices Program (ADP)	Helps people with long-term physical disabilities pay for customized equipment	Service Suspended	English French	No			For questions regarding this closure, please contact adp@ontario.ca . Please note that responses may take longer than usual.
	Province Wide	Assistance for Children with Severe Disabilities (ACSD)/ODSP	Helps families caring for a child with a severe disability	Service fully operational	English French	Yes	Follow instruction on application form		

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	Province Wide	Special Services at Home (SSAH)/ Passport/ Enhance respite	Helps families who are caring for a child with a developmental and/or physical disability.	Service fully operational	English French	Yes	Follow instruction on application form		SSAH funds continue to be frozen to new clients SSAH has made changes to fund eligibility during COVID-19: http://www.children.gov.on.ca/htdocs/English/specialneeds/respite.aspx?fbclid=IwAR12im3FGec2BGM9MkhUOfx92hnmRftddXHesWhkITomk5eJNO5TdBH3K-M http://www.children.gov.on.ca/htdocs/English/specialneeds/specialservices.aspx
	Ottawa, PR, SD&G	Jennifer Ashleigh	Provides funds for seriously ill children and their families	Service fully operational	English	Yes	Follow instruction on application form		
	SD&G, PR	Children Access Resolution Service Team	Case resolution mechanism designed to provide recommendations and referrals for families, children and youth who have complex needs	Service fully operational	English French	Yes			
Respite	Ottawa, PR, SD&G	Spark Life care	In Home Private Respite	Services Modified	Matching Program	Yes			Fee for service
	Ottawa	Rotary Home	Respite	Services Modified	English	No			No longer providing out of home respite. Continuing to provide care to residential clients.
	Ottawa	Roger Neilson House	Respite	Services Modified	English French				
	Champlain	Bartimaeus	Respite						
	Champlain	CHEO	Tender tots	Services modified	English French			Telephone	
	Ottawa	Respite Services.com	Respite	Service fully operational	English French				the number of available workers fluctuates due to Covid.
	Ottawa	Partners in Parenting	Respite	Service Modified					Day Program is closed and they are working on a plan, for when they are able to reopen. Their Foster Program is open and has some spaces. Their Supported Care Program is open. Their respite program does not have any spaces. They are taking referrals as per usual.
	PR	Experience Unik	Respite	Service suspended	English French				
	Ottawa	Destiny's way	Respite	Service Suspended					

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Summer Camp	Province	Easter Seal	Summer Camp	Service suspended	English French				Add websites
	Ottawa	Spirit	Summer Camp	waiting	English French				
	Ottawa	Children at risk	Summer Camp	waiting	English				
	Ottawa	Ausome	Summer Camp	waiting	English				
	PR	Kwabunga	Summer Camp	waiting	English French				
	Ottawa, PR	YMCA	Summer Camp	Service suspended	English French				
	PR	Experience Unik	Summer Camp	Service suspended	English French				
	SD&G	Rachel's Kids	Summer Camp	Service suspended	English French				
	Ottawa	Societe francophone	Summer Camp	Caroline will update	French				
	Ottawa	Mainstreet	Summer Camp	Services suspended	English				pre-registrations being accepted
	Ottawa	City of Ottawa	Summer Camp	Services suspended	English French				can pre-register